

Nick Doubleday

<http://doubleday.io>

SKILLS

TECHNICAL LEADERSHIP

Team Management • SRE Adoption
DevOps Adoption • Cloud Architecture
Migration Planning • ITCM

INFRASTRUCTURE:

Kubernetes • AWS • VMWare • KVM
OpenShift • Docker • OpenStack

AUTOMATION:

GitOps • Jenkins • Helm • Flux
Terraform • Ansible • Chef • Saltstack

COLLABORATION:

Git • GitLab • JIRA • Confluence
Trello • Github • Bitbucket • Subversion

OBSERVABILITY:

NewRelic • ELK/EFK • Graylog
Zabbix • Prometheus • Hawkular

EDUCATION

KAMALAZOO VALLEY

Computer Information Systems
Kalamazoo, Michigan

ATHENS HIGH SCHOOL

High School Diploma
Athens, Michigan

VOLUNTEER WORK

TEXAS LINUXFEST

Annual Linux Conference
Coordinator 2013-2016

KLUG

Kalamazoo Linux User Group
President 2011-2012

XIPHERSPACE

A nonprofit Kalamazoo Area
Hackerspace
Founder and President 2011-2012

LINKS

LinkedIn:// [nick2day](#)
Twitter:// [@linux_techy](#)
blog:// [linuxhackery.com](#)
Website:// [doubleday.io](#)

EXPERIENCE

PRESIDIO | ENGINEERING MANAGER

April 2021 - Current | Remote

- Supports a team of 6 Senior Engineers, Architects and Contractors
- Leverages leadership, technical, and customer service skills to handle difficult situations with clients
- Senior leadership's go to 'fixer' for when consultant contracts are not going according to plan
- Servant leadership style keeps team attrition very low
- Leads internal focus group on SRE and observability offerings

IHEART MEDIA | SENIOR SITE RELIABILITY ENGINEER

June 2019 – April 2021 | Remote

- Created a self service multi-tenant kubernetes cluster
- Evangelized standards and best practices with development teams
- Actively mentored more junior team members in both technical and soft skills
- Migrated suitable legacy applications to container based workloads
- Evaluated applications for adoption into new infrastructure
- Conducted cost/benefit analysis on leveraging SaaS vs self hosted solutions
- Streamlined the CI/CD process to make deployment, testing and integration easy for development teams

RACKSPACE | LINUX SYSTEMS ENGINEER II-III

February 2017 – June 2019 | Remote

- Built the first Containerized PaaS/IaaS for internal applications
- Deployed and maintained a multi-region OpenShift environment
- Architected, deployed and maintained an enterprise Ceph Cluster
- Developed standards to facilitate transition from devops to SRE
- Led change management for our business unit

RACKSPACE | LINUX SYSTEMS ENGINEER I-II

September 2015 – February 2017 | San Antonio, TX

- Owned 22 applications critical to business function
- Architected infrastructure and application stacks
- Engineered deployment pipelines in accordance with CI/CD Methodologies
- Authored runbooks to allow tier 1 and tier 2 support to quickly solve problems
- Introduced configuration management to critical legacy applications

RACKSPACE | LINUX ADMINISTRATOR I-III

June 2013 - September 2015 | San Antonio, TX

- Senior technical escalation point for the after hours support team
- Represented all of after hours at technical leadership meetings
- Developed and implemented a mentorship program
- Point of contact during critical high volume events and incidents

HOSTGATOR LLC | LINUX SYSTEMS ADMINISTRATOR I

January 2012 - June 2013 | Austin, TX

- Supported a wild variety of technologies and content management systems
- Troubleshoot customer issues across virtualized, dedicated and shared environments
- Diagnosed server load and assisted clients in developing remediation strategies

References available upon request